

## PERFORMANCE EXCELLENCE RESOURCES

### NATIONAL QUALITY AWARDS PROGRAMS

#### ***Arthur S Flemming Award***

Established by the *Downtown Jaycees* in 1948, the *Flemming Awards* honor outstanding federal employees. Recognized by the President of the United States, agency heads, and the private sector, the winners are selected from all areas of the federal service. More than 500 individuals have received the award to date. Nominees may include any career federal employee as of December 31, 2001, who has at least three but no more than fifteen years of government service. Twelve separate awards will be made in three categories - scientific, administrative, and applied science. The Awards program is supported by The *George Washington University* and the *Government Executive*.

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#### ***Innovations in American Government***

The *Ford Foundation* launched the *Innovations in American Government Program* in 1985. Since that time, the Program has become a significant force in identifying and promoting excellence and creativity in the public sector. Through its annual awards competition, the Program has recognized 295 innovative programs, which have received \$17.9 million in grants. By offering the recognition and grants, the Program provides concrete evidence that government can work to improve the quality of life for citizens and that it deserves greater public trust. By highlighting exemplary models of government's innovative performance, the Program serves as a catalyst for continued progress in addressing the nation's most pressing public concerns. *Innovations in American Government* is an Awards Competition of the *Ford Foundation*. The program is administered by the John F. Kennedy School of Government at Harvard University in partnership with the Council for Excellence in Government.

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#### ***Baldrige National Quality Program***

Congress established the *Baldrige National Quality Program* in 1987 to recognize U.S. organizations for their achievements in quality and performance and to raise awareness about the importance of quality and performance excellence as a competitive edge. The *Baldrige Award* is given by the President of the United States to businesses—manufacturing and service, small and large—and to education and health care organizations that apply and are judged to be outstanding in seven areas: leadership, strategic planning, customer and market focus, information and analysis, human resource focus, process management, and

business results. Three awards may be given annually in each of these categories: manufacturing, service, small business, education and health care (the *BNQP* is currently developing a public sector category).

While the *Baldrige Award* and the *Baldrige* recipients are the visible centerpiece of the U.S. quality movement, a broader national quality program has evolved around the award and its criteria. The *U.S. Commerce Department's National Institute of Standards and Technology (NIST)* manages the *Baldrige National Quality Program* in close cooperation with the private sector. Schedule: April--eligibility forms due. May--award applications due.

**Resource Type:** Quality Awards Program  
**Address:** Baldrige National Quality Program NIST  
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### ***President's Quality Award Program***

*The President's Quality Award Program*, managed by the Office of *Executive and Management Development*, is designed to recognize federal organizations which have documented high-performance management systems and approaches. Each year, Award Criteria are updated to reflect the best approaches within the public and private sectors to systematically improve organizational performance. The President's Quality Award Program application and information package is produced annually to communicate the new Criteria and provide instructions and guidance to agencies interested in applying to the Program The 2002 program will recognize organizations for their performance and results in any or all of the five following categories: 1)Budget and Performance Integration, 2)Strategic Management of Human Capital, 3) Competitive Sourcing, 4) Improved Financial Performance, and 5)Expanded Electronic Government. Schedule: April--applications available. Oct.--applications submitted. Summer--award ceremony.

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