

ALABAMA

Award: Alabama Quality Award
Award Agency: Alabama Productivity Center
Address: P.O. Box 870318, 249 Bidgood Hall
Tuscaloosa, AL 35487-01318
Phone: (205) 348-8956
Fax: (205) 348-9391
URL: <http://www.alabamaexcellence.com/>

Eligible Organizations: Alabama small business, manufacturing, service and not-for-profit

Award Levels: Three recognition levels with an additional level for previous winners

Self Assessment: Application process

Contact: Linda Vincent, Award Administrator
Linda@proctr.cba.ua.edu

ARKANSAS

Award: Arkansas Quality Award
Award Agency: Arkansas Quality Award, Inc.
Address: 1200 West Capitol Avenue
Little Rock, AR 72001
Phone: (501) 372-2222
Fax: (501) 372-2722
URL: <http://www.arkansas-quality.org>

Eligible Organizations: Any public or privately held organization of any size located in the state of Arkansas may apply.

Award Levels: Four recognition levels

Self Assessment: Level two application can be used as a self assessment tool

Arizona

Award: Arizona Quality Awards
Award Agency: Arizona Quality Alliance
Address: 8655 E. Via de Ventura, Suite E185
Scottsdale, AZ 85258
Phone: 480-874-5815
Fax: 480- 874-8680
URL: <http://www.arizona-excellence.com>

Eligible Organizations: Arizona public and private sector organizations

Award Levels: Two recognition levels with three categories in each level

Self Assessment: Prospecting for Quality process

Contact: Jean Hammelev @ jean.hammelev@bannerhealth.com

CALIFORNIA

Award: California Awards for Performance Excellence (CAPE)
Award Agency: California Council for Quality Service (CCQS)
Address: P.O. Box 1235 Poway, CA 92074-1235
Phone: (858) 486-0400
Fax: (858) 486-8595
URL: <http://www.calexcellence.org>

Eligible Organizations: All public and private organizations in California are eligible. Eligible categories:

- Large (>200) and Small (<200) Service
- Large (>200) and Small (< 200) Manufacturing

Award Levels: Three levels: two of recognition (Challenge and Prospector) and the top level of award. Any organization that successfully completes the two recognition levels receives public recognition. Level 3 has two sections (Eureka and Senate Productivity)

Self Assessment: Application can be used as self assessment tool. On line self assessment provided by Virtual CEO.

Contact: CCE@CalExcellence.org

COLORADO

Award: Excellence in Customer Service (EICS)
Award Agency: Better Business Bureau of the Pikes Peak Region
Address: 25 N Wahsatch, Colorado Springs, CO 90903
Phone: (719) 636-1155
Fax: (719) 636-5078
URL: <http://www.coloradosprings.bbb.org>

Eligible Organizations: Any Pikes Peak area business or organization

Award Levels: Three levels of recognition in the customer service category

Eligible Organizations: Colorado business organizations

Self Assessment: Application process

Contact: Robbie Solano
info@colorado.bbb.org

CONNECTICUT

Award: Connecticut Quality Improvement Award
Award Agency: Connecticut Quality Improvement Award Partnership
Address: PO Box 1396

Phone: Stamford, CT 06904-1396
(203) 322-9534
Fax: (203) 329-2465
URL: <http://www.ctqualityaward.org>

Eligible Organizations: Connecticut public and private, for profit and nonprofit organizations

Award Levels: Three levels of recognition

Self Assessment: Application process

Contact: Sheila Carmine

FLORIDA

Award: Governor's Sterling Award
Award Agency: Florida Sterling Council
Address: P.O. Box 13970
Tallahassee, FL 32317-3907
Phone: (850) 922-5316
Fax: (850) 488-7579
URL: <http://www.floridasterling.com>

Eligible Organizations: Florida for profit and not-for-profit organizations

Award Levels: Two levels of recognition (Sterling Challenge and Governor's Sterling Award)

Self Assessment: Sterling Navigator

Contact: John Pieno
jpieno@floridasterling.com

GEORGIA

Award: Georgia Oglethorpe Award
Award Agency: Georgia Oglethorpe Award Process
Address: 148 International Boulevard, NE Suite 650
Atlanta, GA 30303-1751
Phone: (404) 651-8405
Fax: (404) 651-9377
URL: <http://www.georgiaoglethorpe.org>

Eligible Organizations: Georgia profit and nonprofit organizations

Award Levels: One level

Self Assessment: Application process

Contact: Victoria Taylor

goap@bellsouth.net

HAWAII

Award: Hawaii State Award for Excellence
Award Agency: The Chamber of Commerce of Hawaii
Address: 1132 Bishop Street, Suite 402
Honolulu HI 96813
Phone: (808) 545-4391
Fax: (808) 545-4369
URL: <http://www.cochawaii.com>

Eligible Organizations: Hawaii private and public, profit and nonprofit

Award Levels: One level

Self Assessment: Application process

Contact: .Rona Suzuki
goap@bellsouth.net

IDAHO

Award: Idaho Quality Award
Award Agency: Idaho Department of Commerce
Address: 700 West State Street, PO Box 83720
Boise, ID 83720-0093
Phone: (208) 334-2470
Fax: (208) 334-2631
URL: <http://www.idoc.state.id.us/Business/iqa.html>

Eligible Organizations: Idaho organizations

Award Levels: Four categories of recognition:
1) Quality management systems
2) Quality in the marketplace
3) Quality in the workplace
4) Quality in the community

Self Assessment: Application process

Contact: Cliff Long
Info@idoc.state.id.us

ILLINOIS

Award: Lincoln Award for Business Excellence
Award Agency: Lincoln Foundation for Business Excellence
Address: 1415 West Diehl Road, Naperville, IL 60563
Phone: (630) 637-1595
URL: <http://www.lincolnaward.org>

Eligible Organizations: Any self-contained organization with external customers located in Illinois.

Award Levels: Three levels of recognition

Self Assessment: Application process

Contact: info@lincolnaward.org

IOWA

Award: Iowa Recognition for Performance Excellence

Award Agency: Woods Quality Center

Address: 4401 6th SW,
Cedar Rapids, IA 52404

Phone: (319) 399-646

Fax: (319) 399-6457

URL: <http://www.wqc.org>

Eligible Organizations: Iowa business (profit and non profit)
government

Award Levels:

Self Assessment: Application process

Contact: Gary Nesteby, Director
gnesteby@wqc.org

INDIANA

Award: BKD Indiana Quality Improvement Award

Award Agency: Indiana Business Magazine

Address: 55 Monument Circle, Suite 300
Indianapolis, IN 46204

Phone: (317) 692-1200

Fax: (800) 473-2526

URL: <http://www.indianabusiness.com/quality/faq.html>

Eligible Organizations: Indiana public and private organizations

Award Levels: One Level

Self Assessment: Award application

Contact: Eric Servaas
eservaas@indianabusiness.com

KANSAS

Award: Kansas Award for Excellence

Award Agency: Kansas Award for Excellence Foundation

Address: P.O. Box 55
Tecumseh, KS 66542

Phone: (800) 743-6767

Fax: (785) 379-5047

URL: <http://www.kae.myassociation.com/my/shared/home.jsp>

Eligible Organizations: All Kansas public and private sector organizations. Must have place of business in Kansas and have operated in Kansas with at least one employee for one year.

Award Levels: Three levels of recognition

Self Assessment: Award for Excellence Foundation's Commitment to Excellence Self-Assessment

Contact: John Shoemaker, Associate Director
John_shoemaker@qof.com

KENTUCKY

Award: Commonwealth of Kentucky Quality Award

Award Agency: Kentucky Quality Award

Address: Kentucky Quality Council
167 W. Main St., Suite 500
Lexington, KY 40507

Phone: (606) 255-9458

Fax: (606) 252-7900

URL: <http://www.kqc.org>

Eligible Organizations: Public and private sector Kentucky organizations

Award Levels: Four Levels of Recognition

Self Assessment: Online quality assessment testing

Contact: Joe Walters

LOUISIANA

Award: Louisiana Quality Award

Award Agency: Louisiana Quality Foundation

Address: Louisiana Productivity Center
P.O. Box 44172
Lafayette, LA 70504

Phone: (318) 482-6767

Fax: (318) 262-5472

Eligible Organizations: Louisiana for-profit manufacturing and service, nonprofit, government and education organizations

Award Levels: Two levels of participation

Self Assessment: A three page self assessment for any organization planning to participate

Contact: Corinne Depuy

MAINE

Award: Margaret Chase Smith Maine State Quality Award
Award Agency: Margaret Chase Smith Quality Association
Address: 7 University Drive
Augusta, ME 04330
Phone: (207) 621-1988
Fax: (207) 282-6081

Eligible Organizations: Any Maine organization that employs five or more people.

Award Levels: Three levels: commitment, progress and excellence

Self Assessment: Application process

Contact: Andrea Jandebour

MARYLAND

Award: Maryland Quality Awards
Award Agency: University of Maryland Center for Quality and Productivity
Address: 4511 Knox Road, Suite 102
College Park, MD 20740
Phone: (301) 403-4413
Fax: (301) 403-4478
URL: <http://www.umcqp.umd.edu>

Eligible Organizations: Maryland manufacturing, service, public sector, education and healthcare organizations

Award Levels: Four award levels

Self Assessment: Not available

Contact: jshearer@umcqp.umd.edu

MASSACHUSETTS

Award: The Massachusetts Performance Excellence Award
Award Agency: Center for Industrial Competitiveness
Address: 600 Suffolk St. Fifth Floor
Lowell, MA 0185
Phone: (978) 934-2733
Fax: (978) 934-4035
URL: <http://www.massexcellence.com>

Eligible Organizations: Massachusetts service, manufacturing, small business and nonprofit organizations

Award Levels: Three levels of recognition

Self Assessment: Application process

Contact: Ann E. Cutrumbeo
ann@massexcellence.com

MICHIGAN

Award: Michigan Quality Leadership Award
Award Agency: Michigan Quality Council
Address: Oakland University 525 O'Dowd Hall
Rochester, MI 48309
Phone: (248) 370-4628
Fax: (248) 370-4628
URL: <http://www.michiganquality.org>

Eligible Organizations: Michigan manufacturing, service, health care, education, small business and public sector organizations

Award Levels: Four levels of recognition

Self Assessment: Performance Excellence Starter Guides

Contact: Bill Kalmer
Kalmer@oakland.edu

MINNESOTA

Award: Minnesota Quality Award
Award Agency: Minnesota Council for Quality
Address: 2850 Metro Drive, Suite 519
Bloomington, MN 55425
Phone: (612) 851-3181
Fax: (612) 851-3183

Eligible Organizations: Minnesota manufacturing, service and healthcare

Award Levels: Four levels of recognition

Self Assessment: Baldrige Express behaviorally anchored survey

Contact: Patricia Fryer Billings
MC4quality@aol.com

MISSISSIPPI

Award: Mississippi Quality Award
Award Agency: State Board for Community and Junior Colleges
Address: 3825 Ridgewood Road
Jackson, MS 39211
Phone: (601) 982-6349
Fax: (601) 982-6363
URL: <http://www.sbcjc.cc.ms.us/quality.htm>

Eligible Organizations: Companies at all levels of quality achievement

Award Levels: Four Levels: Quality Interest, Quality Commitment, the Excellence Award and the Governor's Award

Self Assessment: Application Process

Contact: Duane Hamill

MISSOURI

Award: Missouri Quality Award
Award Agency: Excellence in Missouri Foundation
Address: P.O. Box 1085
Jefferson City, MO 65102
Phone: (573) 526-1729
Fax: (573) 526-1729
URL: <http://www.mqa.org>

Eligible Organizations: Missouri for profit and not-for-profit organizations in manufacturing, service, education, healthcare and

Award Levels: Two levels of recognition

Self Assessment: Show Me Navigator – on line self assessment

Contact: Jennifer Kuester
crakawa@mail.state.mo.us

NEBRASKA

Award: Nebraska Edgerton Quality Awards
Award Agency: Nebraska Department of Economic Development
Address: P.O. Box 94666
Lincoln, NE 68509
Phone: (402) 471-3777
Fax: (402) 471-3365
URL: <http://www.neded.com>

Eligible Organizations: Nebraska profit and not-for-profit organizations in manufacturing, service and healthcare

Award Levels: Three levels of recognition

Self Assessment: Non available

Contact: Lisa Bivin
rsites@neded.org

NEW HAMPSHIRE

Award: Granite State Quality Award
Award Agency: Granite State Quality Council
Address: P.O. Box 29 Manchester, NH 03105
Phone: (603) 223-1312
Fax: (603) 223-1299
URL: <http://www.gsqc.com>

Eligible Organizations: New Hampshire profit and not-for-profit organizations that have operated for two or more years in NH

Award Levels: Three levels of recognition

Self Assessment: Application Process

Contact: Ed Medros
quality@gsqc.com

NEW JERSEY

Award: New Jersey State Quality Award

Award Agency: Quality New Jersey

Address: <http://www.qnj.org>

Phone: (609) 747-1062

Fax: (609) 777-2798

URL: <http://www.qnj.org>

Eligible Organizations: New Jersey business, government, not-for-profit

Award Levels: Three levels of recognition

Self Assessment: Application process

Contact: Joy Morgon??

NEW MEXICO

Award: New Mexico Quality Awards

Award Agency: Quality New Mexico

Address: P.O. Box 25005
Albuquerque, NM 87125

Phone: 505-944-2001

Fax: 505-944-2002

URL: <http://www.quality-newmexico.org>

Eligible Organizations: New Mexico public and private organizations

Award Levels: Three levels of recognition

Self Assessment: Application Process

Contact: Julia Goboldon
Julia@quality-newmexico.org

NEW YORK

Award: Empire State Advantage Excellence Award

Award Agency: Modified Baldrige-based assessment

Address: 11 Computer Drive West, Suite 212
Albany, NY 12205

Phone: (518) 482-1747

Fax: (518) 482-2231

Eligible Organizations: New York public and private sector organizations

Award Levels: Two levels of recognition

Self Assessment: Empire State Advantage Organizational Assessment Instrument

Contact: George Hansen
office@empirestateadvantage.org

NORTH CAROLINA

Award: North Carolina Award for Excellence

Award Agency: North Carolina State University

Address:

Phone: 919-515-4660

Fax: 919-515-6159

Eligible Organizations:

Award Levels:

Self Assessment: Integrated Assessment System

Contact: Wayne Tindle
Wayne_tindle@ncsu.edu

OHIO

Award: Ohio Award for Excellence

Award Agency: Ohio Award for Excellence, Inc.

Address: c/o Tom Casperson NCR Corporation
Patterson Blvd.
Dayton, OH 45479

Phone: (937) 445-6556

Fax: (937) 445-7336

Eligible Organizations: Ohio business, education, government and healthcare

Award Levels: Four levels of recognition

Self Assessment: Ohio Award for Excellence Starter Guides

Contact: Tom Casperson
oe20001ncr.com

OKLAHOMA

Award: Oklahoma Quality Award

Award Agency: Oklahoma Quality Award Foundation

Address: P.O. Box 26980
Oklahoma City, OK 73126

Phone: (405) 815-5295

Fax: (405) 815-5205
URL: <http://www.oklahomaquality.com>

Eligible Organizations: Oklahoma profit or not-for-profit organizations

Award Levels: Three levels of recognition

Self Assessment: The Starter Guide to Organizational Improvement

Contact: Mike Strong, Executive Director
Mike_Strong@odoc.state.ok.us

OREGON

Award: Oregon Excellence Award
Award Agency: Oregon Partnership for Excellence Foundation
Address: The Performance Center
18640 N.W. Walker Road, Suite 1066
Beaverton, OR 97006
Phone: (503) 725-2806
Fax: (503) 725-2801
URL: <http://www.oregonexcellence.org>

Eligible Organizations: Oregon private, public, and not-for-profit organizations

Award Levels: Four recognition levels

Self Assessment: Application process

Contact: Tricia Hornback
hornback@pcez.com

PENNSYLVANIA

Award:
Award Agency:
Address:

Eligible Organizations:

Award Levels:

Self Assessment:

Contact:

RHODE ISLAND

Award: RI Award for Competitiveness and Excellence
Award Agency: Center for Performance Excellence
Address: P.O. Box 6766
Providence, RI 02940
Phone: (401) 454-3030

Fax: (401) 454-0056
URL: <http://www.rhodeisland.race.org>

Eligible Organizations:

Award Levels:

Self Assessment:

Contact: Brian Knight
race@etal.uri.edu

SOUTH CAROLINA

Award: SC Governor's Quality Award
Award Agency: South Carolina Quality Forum
Address: c/o Adv. Training & Competition Ed U. of South Carolina
800 University Way Spartanburg, SC 29303
Phone: (888) 231-0578
Fax: (864) 503-5995
URL: <http://www.scquality.com>

Eligible Organizations: South Carolina public and private sector organizations

Award Levels: Three levels of recognition

Self Assessment: Application process

Contact: Judy Divita

SOUTH DAKOTA

Award: South Dakota Business Excellence Awards
Award Agency: South Dakota Chamber of Commerce and Industry
Address: P.O. Box 190
Pierre, SD 57501
Phone: (605) 224-6161
Fax: (605) 224-7198

Eligible Organizations: South Dakota private-sector, non government, for-profit business

Award Levels: Eight categories of recognition

Self Assessment: Application process

Contact: Mary Anne Hoxeng

TENNESSEE

Award: Tennessee Quality Award
Award Agency: Tennessee Quality Association, Inc.
Address: 333 Commerce Street – TEDC
Nashville, TN37201-3300
Phone: (800) 453-6474

Fax: (615) 214-8933
URL: <http://www.tqa.org>

Eligible Organizations: Tennessee private or public organizations

Award Levels: Four levels of recognition

Self Assessment: Total Quality Management Starter Guide

Contact: Marie Williams
tqa@bellsouth.net

TEXAS

Award: Texas Award for Performance Excellence
Award Agency: Quality Texas Foundation
Address: 800 Brazos, Suite 1080 P.O. Box 684157
Austin, TX 78768

Phone: (512) 477-8137
Fax: 512) 477-8168
URL: <http://www.texas-quality.org>

Eligible Organizations: Texas public and private sector organizations

Award Levels: Three levels of recognition

Self Assessment: Application process

Contact: Jim Carmichael
qualtex@swbell.net

UTAH

Award: Utah Quality Awards
Award Agency: Utah Quality Council
Address: P.O. Box 271367
Salt Lake City, Utah 84127

Phone: (801) 825-3336
Fax: (801) 825-3337
URL: <http://www.utahquality.org>

Eligible Organizations: Utah public and private sector organizations

Award Levels: Three levels of recognition

Self Assessment: Application process

Contact: Don Hall

VIRGINIA

Award:
Award Agency:
Address:

Eligible Organizations:

Award Levels:

Self Assessment:

Contact:

VERMONT

Award: Vermont Performance Excellence Awards
Award Agency: Vermont Council for Quality
Address: Champlain Mill
1 Main Street
Winooski, VT 05404
Phone: (802) 655-1910
Fax: (802) 655-1932
URL: <http://www.vermontquality.org>

Eligible Organizations: Vermont public and private sector organizations

Award Levels: Four levels of recognition

Self Assessment: Organizational Assessment Survey - an on line baseline assessment with evaluation done by the council

Contact: Wendy Steager, President
wendy@performanceexcellence.com

VIRGINIA

Award: US Senate Productivity and Quality Awards
Award Agency: SPQA Board
Address: P.O. Box 6099
Suffolk, VA 23433
Phone: (757) 523-6762
Fax: (757) 523-6030
URL: <http://www.spqa.org>

Eligible Organizations: Virginia private and public sector organizations

Award Levels: Four levels of recognition

Self Assessment: Application process

Contact: Bob Bowles

WASHINGTON

Award: Washington State Quality Award
Award Agency: Washington State Quality Award Program
Address: P.O. Box 11669
Olympia, WA 98508

Phone: (800) 517-8264
Fax: (360) 664-4250
URL: <http://www.wsqa.net>

Eligible Organizations: Washington private and public sector organizations

Award Levels: Five levels of recognition

Self Assessment: QSAT software program

Contact: Sandy Colvin
wsqa@olywa.net

WISCONSIN

Award: Wisconsin Forward Award
Award Agency: Wisconsin Forward Award, Inc.
Address: Wisconsin Department of Workforce Excellence
14 West Mifflin Street, Suite 205
Madison, WI 53707

Phone: (608) 261-4422
Fax: (608) 267-0330
URL: <http://www.forwardaward.org>

Eligible Organizations: Wisconsin public and private sector organizations

Award Levels: Four levels of recognition

Self Assessment: Application process

Contact: Marie A. Lange

WYOMING

Award: Wyoming State Quality Award
Award Agency: Wyoming Business Council
Address: Wyoming State Quality Award
6101 Yellowstone Road
Cheyenne, WY 82002

Phone: (307) 777-7133
Fax: (307) 777-5840

Eligible Organizations: Business, Education, Government

Award Levels: Multiple

Self Assessment: Application Process

Contact: Jere Hawn, Executive Director
jhawn@missc.state.wy.us